



Pathways Community HUB

A new approach to supporting better health outcomes

Background

[Southwest Washington Community of Health](#) (SWACH) is partnering with community-serving organizations in Clark, Klickitat and Skamania Counties to implement a Pathways Community HUB for the Medicaid population. The HUB is an innovative approach to improving health by connecting people to the services they need.

The HUB relies on trained community-based care coordinators to identify and track barriers to good health. For example, housing, employment, safety, healthcare, education and more. Care coordinators then help connect people to specific services to help overcome those barriers. This creates a “pathway” toward overcoming those barriers.

The HUB ensures persons and populations are served in a timely, coordinated manner and connected to meaningful health and social services that contribute to positive health outcomes. The HUB will help avoid duplication in care coordination and keep individuals from falling through the cracks.

Care Coordination Agency Partners

At the heart of this effort are community-serving organizations that serve as Care Coordinating Agencies (CCAs).

- [Washington Gorge Action Programs \(WGAP\)](#) will serve Klickitat County
- [Skamania County Community Health](#) will serve Skamania County.
- [CVAB](#) and [Seamar Community Health Centers](#) will serve Clark County

These CCAs hire, train and employ care coordinators to support the HUB. The HUB and the CCAs are supported through funding from the statewide Medicaid transformation program.

Questions?

- Visit www.southwestach.org/coordinating-care/ to view videos about the HUB and community-based care coordination.
- Contact Louise Nieto at louise.nieto@southwestach.org

20 Core Pathways

1. Adult Education
2. Behavioral
3. Developmental Screening
4. Developmental Referral
5. Education
6. Employment
7. Family Planning
8. Health Insurance
9. Housing
10. Immunization Screening
11. Immunization Referral
12. Lead
13. Medical Home
14. Medical Referral
15. Medication Assessment
16. Medication Management
17. Postpartum
18. Pregnancy
19. Social Service Referral
20. Tobacco Cessation