

SWACH Board of Trustees Meeting Minutes

August 25, 2022
9:00 am - 11:00 am
Meeting held via Zoom

We bring partners together to create equitable, sustainable systems change that reduces cost and improves whole-person wellness for all.

Members Present: Dawn Tolotti (President), Robb Kimmes (Vice-President), Kevin Witte (Treasurer), Andy Tucker (Secretary), Karyn Kameroff, Matania Osborn, Dr. Adriana Linares, Quinton Harold, Tamara Cissell, Worku Negussie,

Staff Present: Eric McNair Scott, Nichole Peppers, Janet Sanchez, Ryan Carrillo, Eddie Gallagher, Ami Hanna, Michelle Ahmed

Guests: Sydney Doherty, Daniel Smith, Laurel Lee, Donna Allison, Sam Pike

Members Absent: Susan Stearns, Andrea Pruet

Minutes Formatted by: Janet Sanchez

TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
<p>Call to Order</p> <ul style="list-style-type: none"> - Land Acknowledgement - Consent to Agenda - Minute Approval (June 2022 Minutes) - Board Application review for Jackie Esperance 	<p>This meeting was called to order by Dawn Tolotti at 9:02 am.</p> <ul style="list-style-type: none"> - SWACH’s Land Acknowledgement read by Dawn Tolotti - No discussion on consenting agenda - June 2022 minutes were approved. - Dawn Tolotti introduces Jackie Esperance’s BOT application. <p><u>New Board Member Appointment</u></p> <ul style="list-style-type: none"> ➤ Jackie Esperance, as the new Health System representative for a three-year term. <p>Dawn Tolotti asked for a motion to move forward with Jackie Esperance as a Board Member.</p>	<p>Robb Kimmes moved; Kevin Witte seconded motion to approve the minutes from the June 2022 Board of Trustees meeting; motion passed unanimously.</p> <p>Kevin Witte moved; Tamra Cissell seconded motion to approve Jackie Esperance as a Board of Trustee member; motion approved unanimously</p>



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION														
<p>Washington Integrated Care Assessment (WA-ICA) Presentation</p>	<p>Michelle Admed; SWACH HealthConnect Hub Operations Manager, as well as supporting the Washington Integrated Care Assessment (WA-ICA) work within SWACH.</p> <p><u>Background on the WA-ICA</u></p> <p>When the program first started, many agencies completed the ‘Maine Health Access Foundation (The MeHAF) Assessment’ for SWACH and other ACHs requested the same assessment within their region in 2019.</p> <p>The MeHAF was developed to assess levels of behavioral/physical health integration. The assessment looked at two sections:</p> <ul style="list-style-type: none"> • Integrated services and patient/family services • Practice/organization <p>Each section had characteristics that are rated on a scale of 1-10 (depending on the level of integration achieved). MeHAF questions were further mapped out into four stages and eight change concepts.</p> <table border="1" data-bbox="516 927 1606 1308"> <thead> <tr> <th data-bbox="516 927 1060 971">Stages</th> <th data-bbox="1068 927 1606 971">Concepts</th> </tr> </thead> <tbody> <tr> <td data-bbox="516 971 1060 1044" rowspan="2">Reducing Barriers to Care</td> <td data-bbox="1068 971 1606 1006">Care Coordination</td> </tr> <tr> <td data-bbox="1068 1006 1606 1044">Enhanced Access</td> </tr> <tr> <td data-bbox="516 1044 1060 1117" rowspan="2">Changing Care Delivery</td> <td data-bbox="1068 1044 1606 1079">Patient Centered Interactions</td> </tr> <tr> <td data-bbox="1068 1079 1606 1117">Organized Evidence-Based Care</td> </tr> <tr> <td data-bbox="516 1117 1060 1230" rowspan="2">Building Relationships</td> <td data-bbox="1068 1117 1606 1190">Continuous and Team Based Healing Relationships</td> </tr> <tr> <td data-bbox="1068 1190 1606 1230">Empanelment</td> </tr> <tr> <td data-bbox="516 1230 1060 1308" rowspan="2">Laying the Foundation</td> <td data-bbox="1068 1230 1606 1266">Quality Improvement Strategy</td> </tr> <tr> <td data-bbox="1068 1266 1606 1308">Leadership</td> </tr> </tbody> </table> <p>SWACH collected baseline data from clinical and community-serving organizations. Clinical Partners reported at the site/clinic level and Community Partners reported at the organization level. The baseline data collection included the MeHAF site self-assessment and State required opioid prescribing questions and referring practices.</p>	Stages	Concepts	Reducing Barriers to Care	Care Coordination	Enhanced Access	Changing Care Delivery	Patient Centered Interactions	Organized Evidence-Based Care	Building Relationships	Continuous and Team Based Healing Relationships	Empanelment	Laying the Foundation	Quality Improvement Strategy	Leadership	
Stages	Concepts															
Reducing Barriers to Care	Care Coordination															
	Enhanced Access															
Changing Care Delivery	Patient Centered Interactions															
	Organized Evidence-Based Care															
Building Relationships	Continuous and Team Based Healing Relationships															
	Empanelment															
Laying the Foundation	Quality Improvement Strategy															
	Leadership															



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION						
<p>Washington Integrated Care Assessment (WA-ICA) Presentation (Cont.)</p>	<p>In 2020 the State created a workgroup that included MCO's, the HCA, and some ACHs to look at the WA-ICA. The assessment was based off the work of Dr. Henry Chung, and it comprised two tools, one tailored for primary care settings and the other tailored for behavioral health settings. The tools help providers track, measure, and advance progress across eight domains. WA-ICA was identified as a standard statewide measure for clinical integration. The current work is being led by HealthierHere and supported regionally by ACHs.</p> <p><u>Domains listed below</u></p> <ul style="list-style-type: none"> • Screening, referral to care, and follow up • Ongoing care management • Information exchange among providers • A multi-disciplinary team • Self-management support adapted to patient • Systematic quality improvement • Linkages to community and social services • Sustainability <p><u>2022 WA-ICA Activities Timeline</u></p> <table border="1" data-bbox="516 964 1610 1463"> <thead> <tr> <th data-bbox="516 964 1062 1000">Months</th> <th data-bbox="1071 964 1610 1000">Activities</th> </tr> </thead> <tbody> <tr> <td data-bbox="516 1003 1062 1320">January-April</td> <td data-bbox="1071 1003 1610 1320"> Determine Cohort 1 providers based on providers who completed the MeHAF in 2019 Create messaging strategy and timeline and begin sending communications to Cohort 1 providers Participate in Data Sub-Workgroup to create set of supplementary demographic questions with the ICA </td> </tr> <tr> <td data-bbox="516 1323 1062 1463">June</td> <td data-bbox="1071 1323 1610 1463"> Training available to providers to support completing the ICA Washington Portal open to provide support to providers </td> </tr> </tbody> </table>	Months	Activities	January-April	Determine Cohort 1 providers based on providers who completed the MeHAF in 2019 Create messaging strategy and timeline and begin sending communications to Cohort 1 providers Participate in Data Sub-Workgroup to create set of supplementary demographic questions with the ICA	June	Training available to providers to support completing the ICA Washington Portal open to provide support to providers	
Months	Activities							
January-April	Determine Cohort 1 providers based on providers who completed the MeHAF in 2019 Create messaging strategy and timeline and begin sending communications to Cohort 1 providers Participate in Data Sub-Workgroup to create set of supplementary demographic questions with the ICA							
June	Training available to providers to support completing the ICA Washington Portal open to provide support to providers							



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION																								
<p>Washington Integrated Care Assessment (WA-ICA) Presentation (Cont.)</p>	<p><u>2022 WA-ICA Activities Timeline (Cont.)</u></p> <table border="1" data-bbox="516 334 1610 586"> <thead> <tr> <th data-bbox="516 334 1062 370">Months</th> <th data-bbox="1062 334 1610 370">Activities</th> </tr> </thead> <tbody> <tr> <td data-bbox="516 370 1062 513">September</td> <td data-bbox="1062 370 1610 513">Review Cohort 1 experience and feedback SWACH to plan for WA-ICA completion incentive</td> </tr> <tr> <td data-bbox="516 513 1062 586">October-December</td> <td data-bbox="1062 513 1610 586">Begin Cohort 2</td> </tr> </tbody> </table> <p>The Partners who were apart of Cohort 1 and completed MeHAF included:</p> <table border="1" data-bbox="527 721 1020 1000"> <tbody> <tr><td>Child & Adolescent Clinic</td></tr> <tr><td>Children's Center</td></tr> <tr><td>Children's Home Society of Washington</td></tr> <tr><td>Columbia River Mental Health Services</td></tr> <tr><td>Comprehensive Healthcare</td></tr> <tr><td>Cowlitz Indian Tribe</td></tr> <tr><td>Family Solutions Inc</td></tr> <tr><td>Kaiser Foundation Health Plan of the Northwest</td></tr> <tr><td>Klickitat Valley Health</td></tr> </tbody> </table> <table border="1" data-bbox="1052 716 1566 1013"> <tbody> <tr><td>Legacy Health Systems</td></tr> <tr><td>Lifeline Connections</td></tr> <tr><td>Lutheran Community Services Northwest</td></tr> <tr><td>Mid-Columbia Family Physicians, P.S.</td></tr> <tr><td>Providence Medical Group</td></tr> <tr><td>Public Hospital District No 2 of Klickitat County (Skyline)</td></tr> <tr><td>Rose Medical Groups, P.C.</td></tr> <tr><td>Sea-Mar Community Health Centers</td></tr> <tr><td>Skamania County</td></tr> </tbody> </table> <p>Partners for Cohort 2 have not been determined but will start in October.</p> <p><u>Current Work</u></p> <p>Integrated Care Collaborative concluded in 2021, when WA-ICA opened SWACH had no ongoing work with Partners due to an unsure future of how Integrated Care work and the WA-ICA would fit. Since there has been more guidance from HCA about incentivizing the WA-ICA and funding integrated care technical assistance. Currently there has been little engagement from Providers; however, SWACH will be planning incentives and reaching out to partners more intensively to improve engagement.</p>	Months	Activities	September	Review Cohort 1 experience and feedback SWACH to plan for WA-ICA completion incentive	October-December	Begin Cohort 2	Child & Adolescent Clinic	Children's Center	Children's Home Society of Washington	Columbia River Mental Health Services	Comprehensive Healthcare	Cowlitz Indian Tribe	Family Solutions Inc	Kaiser Foundation Health Plan of the Northwest	Klickitat Valley Health	Legacy Health Systems	Lifeline Connections	Lutheran Community Services Northwest	Mid-Columbia Family Physicians, P.S.	Providence Medical Group	Public Hospital District No 2 of Klickitat County (Skyline)	Rose Medical Groups, P.C.	Sea-Mar Community Health Centers	Skamania County	
Months	Activities																									
September	Review Cohort 1 experience and feedback SWACH to plan for WA-ICA completion incentive																									
October-December	Begin Cohort 2																									
Child & Adolescent Clinic																										
Children's Center																										
Children's Home Society of Washington																										
Columbia River Mental Health Services																										
Comprehensive Healthcare																										
Cowlitz Indian Tribe																										
Family Solutions Inc																										
Kaiser Foundation Health Plan of the Northwest																										
Klickitat Valley Health																										
Legacy Health Systems																										
Lifeline Connections																										
Lutheran Community Services Northwest																										
Mid-Columbia Family Physicians, P.S.																										
Providence Medical Group																										
Public Hospital District No 2 of Klickitat County (Skyline)																										
Rose Medical Groups, P.C.																										
Sea-Mar Community Health Centers																										
Skamania County																										



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Washington Integrated Care Assessment (WA-ICA) Presentation (Cont.)	<p>WA-ICA has been a collaboration between the HCA, MCOs, and all nine ACHs to provide a cohesive practice around the new integrated care assessment. This has been a multi-layer approach and with HealthierHere leading this approach it has allowed the opportunity to work through different indicators and the ability to leverage partnerships and continuing to help support the integration and having an overall collective.</p>	
Financial Update	<p>Eddie Gallagher; SWACH Director of Finance, provided an update on the financials.</p> <p><u>2021 Audit Update</u></p> <p>Management Received Draft documents have been received and will be reviewed by both Eddie Gallagher and Nichole Peppers. The Board can expect a Management letter recommending updated policy and procedures on bank reconciliation and Payroll Registers P&P. Additionally, there were only a few adjusting entries for 2021. Adjusting entries were recognition of \$96k In-kind Revenue and Expense for CCS CHR Database due to over released \$9,700 of Restricted Revenue, which had to be corrected. Overall, it was a \$0 Impact on 2021 Change in Net Assets.</p> <p><u>CareConnect Washington (CCWA)</u></p> <p>As of July 1st, 2022, SWACH is under a renewal contract with CCWA for a 12-month period for \$3.346 M. \$640,000 will be subcontracted out to five Community Partners and \$2 M will be allocated to Direct Services to support SWACH referrals impacted by COVID-19. Finally, \$560,000 will go to SWACH to support HealthConnect operating costs.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Financial Update (Cont.)	<p><u>DY6 P4R 1</u></p> <p>In 2022 we received \$5.8 M for Incentive Based Payment. The funding is broken down into two segments - MCO Value Based Payments and ACH Value Based Payments.</p> <ul style="list-style-type: none">➤ MCO Value Based Payments<ul style="list-style-type: none">• P4R - \$150,000 funds available - \$150,000 funds earned• P4P - \$426,375 funds available - \$23,625 funds earned - 5%➤ ACH Value Based Payments<ul style="list-style-type: none">• P4P - \$4.6 M funds available - \$2.8 M funds earned - 61%• HPP - 6.90% funds available to SWACH <p><u>SWACH Financials</u></p> <p>Presenting financials as of June 30th, 2022. The last financial presentation to the Board covered January to March 2022 based on SWACH's statement of activities. The Statement of Financial Position has changed significantly where restrict cash sits at \$22.3 M which is SWACH's YTD change over \$5 M. SWACH's Cash and Cash Equivalentents are down year to date by \$757,574.00; however, since the last reporting from March 2022 they are down \$7K. SWACH's Accounts Payable has seen a decrease of \$567,580 YTD change with total liability for March 31st were around \$900,000. The YTD change for Net Assets is about \$4.3 M which is a change from the last reporting where SWACH was at a deficit of \$1.7 M.</p> <p>Looking at the Statement of Activities and Revenues/Expenses it's a different story from the last financial presentation. SWACH's YTD revenue from March 2022 was about \$30,000 and currently it's at \$7.8 M due to incentive-based income. SWACH is also seeing an increase in government income funding.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Executive Director Summary	<p>Nichole Peppers; SWACH's Executive Director, presented on SWACH's milestones, successes, summary of current program focus areas/funding, and HCA Waiver 2.0 update.</p> <p>Went over SWACH's Mission and Vision statement -</p> <p><u>Mission</u> We bring partners together to create equitable, sustainable systems change that reduces cost and improves whole-person wellness for all.</p> <ul style="list-style-type: none">- Whole person wellness is the cornerstone of the mission and something on the daily practice Staff consider and walkthrough as a connection point with Partners. <p><u>Vision</u> People, organizations, and systems working in coordination/collaboration to ensure all communities in SW WA have equitable access to what they need for physical, behavioral, economic, and social well-being</p> <p>Throughout 2022 SWACH focused on the following Major Goals:</p> <ol style="list-style-type: none">1) MORE ALIGNED COMMUNITIES: An integrated ecosystem that optimizes resource use delivers less fragmented services.2) IMPROVED HEALTH & EQUITY: Better, more equitable health outcomes for all.3) STRONGER PARTNERSHIPS FOR CHANGE: Greater ability to address shared complex challenges & invest upstream together. <p>There are 5 key performance indicators that programs have been working through. These indicators are used as a guide as SWACH contentions to develop their work, achievements, and priorities for 2023.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Executive Director Summary (Cont.)	<p><u>5 key performance indicators</u></p> <ul style="list-style-type: none">➤ COMMUNITY ENGAGEMENT & POWER BUILDING<ul style="list-style-type: none">▪ Comm voice & shared decision making▪ Collaborative leadership across sectors▪ Representative of community composition ➤ COORDINATED SERVICE MODEL<ul style="list-style-type: none">▪ Shared community health record▪ Standards for assessment & documentation▪ Integrated quality improvement data/tools ➤ DATA & PROGRAM INFRASTRUCTURE<ul style="list-style-type: none">▪ Access to services across continuum▪ Coordinated efforts across all partners▪ De-duplication for optimal resource use ➤ COMMUNITY BASED WORKFORCE<ul style="list-style-type: none">▪ Activate & sustain comm based workforce▪ Training & supports for workforce▪ A workforce that represents community ➤ COMMUNITY INVESTMENT & SUSTAINABILITY<ul style="list-style-type: none">▪ Align & optimize resources of all types▪ Value-based payment architecture▪ Blend funding to sustain & grow work <p>Nichole Peppers took a deep dive on each of SWACH's goals and broke them down into how they apply within Community Engagement to Power Building and a Coordinated Service Model to Community Based Workforce.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
<p>Executive Director Summary (Cont.)</p>	<p>1) MORE ALIGNED COMMUNITIES: An integrated ecosystem that optimizes resource use delivers less fragmented services.</p> <p><u>COMMUNITY ENGAGEMENT & POWER BUILDING</u> Cross ACH efforts Combined, collective efforts to uplift all ACHs in sustained efforts. Holding health equity at its center, critically assess and participate in activities that deliver on system transformation</p> <p><u>Efforts</u></p> <ul style="list-style-type: none">• MTP Waiver 2.0• DOH CareConnect WA Community Hubs• DOH Health Equity Zones• House Bill 1504 <p><u>COORDINATED SERVICE MODEL</u> Realize community collaborative efforts to support and sustain partner and community efforts. Promote sustainability of support. Transparent communication about SWACH work into community.</p> <p><u>Efforts</u></p> <ul style="list-style-type: none">• Clark County Opioid Taskforce• Trueblood Collaborative• Cross ACH Mobile Health Integration Project• Common Principles and Practices training to CBW <p>2) IMPROVED HEALTH & EQUITY: Better, more equitable health outcomes for all.</p> <p><u>COMMUNITY BASED WORKFORCE</u> Partnering with agencies and community with a deep focus of providing tools, opportunities, and funding to center diverse community-based workforce.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Executive Director Summary (Cont.)	<p><u>Efforts</u></p> <ul style="list-style-type: none">• HealthConnect Hub Expansion• CHAPS• Mobilizing Culturally Appropriate Workforce for Covid-19 Vaccine (MCAW)• HealthConnect Advisory Council <p><u>DATA & PROGRAM INFRASTRUCTURE</u></p> <p>Centering Social Determinants of Health (SDOH) in approach, use tools to coordinate efforts and help partners achieve full access to resources.</p> <p><u>Efforts</u></p> <ul style="list-style-type: none">• HealthConnect Pathways CQI Measurements• WA-ICA Collaborative• CORE Community Connections report & Hub Evaluation• SWACH Opioid Dashboard <p>3) STRONGER PARTNERSHIPS FOR CHANGE: Greater ability to address shared complex challenges & invest upstream together.</p> <p><u>COMMUNITY INVESTMENT & SUSTAINABILITY</u></p> <p>Deeply analyzing our sphere of impact and aligning it with mission and values, incorporating community in decision making and working with partners to amplify impact of resources to work to community resiliency achievements.</p> <p><u>Efforts</u></p> <ul style="list-style-type: none">• Community Investment Strategy• Community Impact Grants• HealthConnect Hub Outcome Based Payment Structure• Community Foundation Social Justice Resiliency Fund.	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
<p>Regional Health Improvement Plan (RHIP) Council Update</p>	<p>Andy Tucker; SWACH Board of Trustees Secretary and co-chair of RHIP, brought forward a recommendation on behalf of RHIP concerning the future of the council.</p> <p>Andy further presented on the past, present, and future work for the RHIP council.</p> <p>RHIP Leadership requested input on retooling the RHIP schedule. Meeting twice a year was proposed until more information is available for RHIP's role under the new MTP Waiver implementation. The next scheduled meeting would occur during Quarter 1 2023.</p> <p>The proposed plan for 2023 is to revamp RHIP to increase community impact by rechartering RHIP based on the DEI learning/MTP Waiver implementation, recruit RHIP members to other SWACH Board committees, and include more project focus work. The RHIP council members showed a lot of interest in this new direction with a stronger emphasis on project focus work.</p> <p>Andy Tucker's recommendation on behalf of the RHIP Council to change the meeting cadence to twice a year with the ability to increase meeting frequency once RHIP's role within the new MTP waiver has been established was discussed and agreed upon.</p>	



TOPIC		MOTION / ACTION
Board Retreat Discussion	<p>Dawn Tolotti open discussion on planning for SWACH's Board of Trustees Retreat. Requested for Board Member prefers on hosting either an in-person retreat or virtual via Zoom. Majority voted for an in-person retreat with a mindfulness towards Covid cases and numbers within the community. The retreat will be taking place on Thursday October 27th, 2022 from 9am to 4pm.</p> <p>Further planning will be made with Nichole Peppers, Dawn Tolotti, and Janet Sanchez on venues that will allow the number of Board members and keeping in mind the need to ensure physical distance due to Covid.</p> <p>If there is a concern on increasing Covid cases, Retreat can be moved to Zoom.</p> <p>Dawn further requested agenda topics for the retreat. Many members voiced having team building activities to allow time to get to know one another and celebrate SWACH's accomplishments and review challenges together.</p> <p>An additional agenda topic was setting aside time for a Strategic planning session on the new the MTP Waiver.</p>	
Open Topic Discussions	<p>There were no additional topics for this discussion. Moved to Public Comments.</p>	
Public Comments	<p>There were no questions or comments from the public.</p>	
Adjourn	<p>Dawn Tolotti adjourned the public meeting and reminded the Board that the Executive Session has been cancelled.</p>	