

SWACH Board of Trustees Meeting Minutes

February 24, 2022

9:00 am - 11:00 am

Meeting held via Zoom

We bring partners together to create equitable, sustainable systems change that reduces cost and improves whole-person wellness for all.

Members Present: Dawn Tolotti (President), Robb Kimmes (Vice-President), Kevin Witte (Treasurer), Andy Tucker (Secretary), Susan Stearns, Worku Negussie, Sarah Brewer, Andrea Pruet, Karyn Kameroff, Matania Osborn, Dr. Adriana Linares, Quinton Harold

Staff Present: Eric McNair Scott, Nichole Peppers, Janet Sanchez, Ryan Carrillo, Ami Hanna, Drew House, Sashila Mistiuk, Michelle Ahmed, Gabe Heredia,

Guests: Daniel Smith, Sydney Doherty, Alexa Galluzzo, Christal Eshelman, Laurel Lee, Lexi Stickel

Members Absent: None

Minutes Formatted by: Janet Sanchez

TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Call to Order <ul style="list-style-type: none"> - Land Acknowledgement - Consent to Agenda - Minute Approval (December 2021 Minutes) - New BOT member Introductions 	This meeting was called to order by Dawn Tolotti at 9:01 am. <ul style="list-style-type: none"> - SWACH's Land Acknowledgement read by Dawn Tolotti - No discussion on consenting agenda - December 2021 minutes were approved. - Introduction of new Board of Trustees members Karyn Kameroff, Matania Osborn, and Dr. Adriana Linares 	Robb Kimmes moved; Kevin Witte seconded motion to approve the minutes from the December 2021 Board of Trustees meeting; motion passed unanimously
Board Nomination	Dawn Tolotti introduced Tamara Cissel as a Board Member Nominee. Robb Kimmes further shared Tamara Cissel's professional background as Director of Skamania County Community Health. Position previously held by Kirby Richards before her retirement.	



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Board Nomination (Cont.)	<p>Tamara also has a background in behavioral health and is a forerunner in foundational public health initiatives with strong community partnerships.</p> <p><u>New Board Member Appointment</u></p> <ul style="list-style-type: none">➤ Tamara Cissel, as the new social services and Tribal representative for a three-year term. <p>Dawn Tolotti asked for a motion to move forward with voting Tamara Cissel as a Board Member.</p>	<p>Andrea Pruett moved; Robb Kimmes seconded motion to approve Tamara Cissel as a Board of Trustee member; motion approved unanimously</p>
Finance Update	<p>Drew House; SWACH's Interim Director of Finance, presented an update on the finance department.</p> <p>Provided a brief Introduction on his background:</p> <ul style="list-style-type: none">• 37-year experienced senior Finance and IT executive with a wide variety of non-profit and for-profit organizations.• Supported by Christy Brown, SWACH Interim senior Full-Charge Bookkeeper with extensive and broad organizational experience. <p>Key Message: There was a short transition with former Finance Director, which resulted in limited training and processes not fully explanation. Many processes are being learned on-the-job.</p> <p>Finance records have been maintained and seem to be in good shape; however, organization is in the arrears with last complete close on September 2021. Current finance policy procedures are solid, but in need of an update to add documented processes, task instructions, and expected timelines. Drew House also highlighted the lack of processes when it comes to internal reviews with our program managers with scheduled meetings going over status of their programs relative to the budget. Will be working on creating these processes once financials are caught up.</p>	



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Finance Update (Cont.)	<p><u>Item To Note:</u> First year SWACH is expected to have spending over the \$750K threshold to meet the Federal government "Single Audit" requirement. This means SWACH's records need to be in a better state of documentation or with respect to policies and procedures due to "Single Audits" heavy scrutinizing on those items. Typically geared towards Federal programs, but bleeds into State and other financially supported programs.</p> <p><u>Current Status</u></p> <p>Books have been closed through November 2021 with ongoing effort to close December and Calendar Year 2021. Extra care and additional preparation will be needed for 2021 audit. Approved budget for 2022 needs to be entered into the MIP system, so budget of actual report is not possible at this time - Another Project that will be worked on.</p> <p>Historically the Finance Director performed HR Administration duties, but duties are unclear and have been poorly documented. These HR admin items have been handed off to an outside HR consultant. Goal is to properly document HR procedures and organize documentation.</p> <p>Drew House also recommends review of Insurance policies to better understand documentation and internal understanding. Furthermore, IT system oversight lacks ownership - even with external IT support. Especially, when it comes to using every day programming tools (SharePoint, Payroll timekeeping, benefit enrollment, etc.).</p> <p><u>Statement of Revenue and Expense (Income Statement)</u></p> <p>General track is that we're doing quite well when it comes to revenues relative to budget. However, year to date revenue against budget is over budget. Overall trajectory through the month of November 2021 and continuation into the month of December will be strong for the end of year 2021.</p>	



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Finance Update (Cont.)	<p><u>Statement of Financial Position (Balance Statement)</u></p> <p>SWACH has \$19 million worth of assets against liabilities of over a half million dollars. There is strength in the current ratio, balance sheet, and strength in the access to funding. SWACH's cash position and assets are strong.</p> <p>Kevin Witte thanked Drew House for his presentation and acknowledged that the Finance Department has been understaffed. Appreciates all the work to get caught up.</p> <p>Kevin Witte calls for a motion to accept the financials that have been reviewed.</p>	Matania Osborn moved; Dawn Tolotti seconded motion to approve financials presented by Drew House; motion approved unanimously
Executive Director Update	<p>Nichole Peppers started her role as Executive Director on December 1st, 2021 and has taken the time to review program, department work, and offer additional support to staff. Has met with community partners, the ACH Collaborative, and continues to focus efforts on community engagement.</p> <p><u>Staff transitions:</u></p> <p>Jason Burton; Director of Finance, left 1/5/21</p> <ul style="list-style-type: none">• Interim Financial consultants started 1/3/21 to provide support in Director and Bookkeeping positions.• SWACH's Interim Director of Finance is Drew House and Christy Brown is SWACH's Interim Bookkeeper.• Both positions will be posted with awareness of a longer hiring process. <p>Previously the Human Resources department was provided by the Finance Director position. Nichole Peppers determined that this position is better served by an HR professional.</p> <ul style="list-style-type: none">• Cascade HR expanded services to provide 8 hours a month of HR work• SWACH now has an HR generalist that provides HR services	



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Executive Director Update (Cont.)	<p>Kim Lepin; Director of Equity and Engagement, left 2/18/21</p> <ul style="list-style-type: none">• In process of evaluating department needs, staff needs and equity and engagement strategies.• Consulting will be working internally with SWACH to review the job description and supporting an inclusive hiring process with staff.• staff-involved with job description review and recommendations are welcomed for future hiring processes (ensuring staff voice) <p><u>Second MTP Waiver Application updates</u></p> <p>First Medication Transformation Project waiver ended in 2021 and SWACH is currently in a bridge year (also called year six). Year six was not originally funded under the five-year waiver but granted an extension by Centers for Medicare & Medicaid Services (CMS) due to Covid-19.</p> <p>In January 2022, the Health Care Authority (HCA) begin the initial process of information sharing with the nine Accountable Communities of Health (ACHs) leadership.</p> <p><u>ACHs Shares Important Information</u></p> <p>HCA is committed to include funding in the Second Waiver Application. The design for funding will have a narrower scope and will focus part of the funding on Health-Related Services, Community Hub infrastructure, and larger ACH infrastructure funding.</p> <p>Health-Related Services (as it stands now) will be Medicaid specific population funding to address social determinants of health and equity needs. The payment of services may be framed around Populations of Emphasis. Populations of Emphasis will be the same across the state and will allow for greater focus by the ACHs to work with the populations. ACHs will determine what Populations of Emphasis are and what services will qualify under Health-Related Services. ACH executives along with the ACH Collaborative propose Populations of Emphasis focus on upstream services that contribute to positive impact in ACH regions.</p> <p>Please note HCA has not discussed a budget for ACHs for the second waiver.</p>	



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<p>Executive Director Update (Cont.)</p>	<p>HCA indicates Public Comment period on waiver will open this spring. Public Comment period is very important to the wavier process. SWACH will plan communication around this to engage partners, community, and Board members to participate in the public comment. SWACH will also help communicate advocacy points for the waiver application that will aid ACHs design in funding.</p> <p>Current timeframe: Waiver applications to be submitted in July to CMS with response by HCA in November or December. Funding period would be for 2023-27</p> <p>Matania Osborn really likes SWACH’s plan on engagement and gathering feedback with both the Board and community partners. Asked Nichole Peppers if she’s having regular meetings with HCA and the other ACHs directors around shaping what our specific goals are as an ACH for the second waiver. Nichole Peppers brought up meeting with the nine ACH Executive Directors biweekly during the ACH Collaborative via Zoom with the primary focus on the second wavier.</p> <p>The ACH Collaborative is facilitated by a team called the Artemis Team. They are a group of consultants that have deep knowledge in the MTP waiver processes both in the state of Washington and other states. With additional experience in health care policies and reform at large. They work on behave of the ACH collaborative to help move the work forward and ensure recommendations are being heard by the HCA.</p> <p>Currently the HCA is meeting with ACHs bimonthly specifically to discuss the Waiver application. Additionally, each ACH has an option to meet with HCA’s Policy Division monthly. SWACH is participating in these meetings.</p> <p>Matania Osborn with her experience working with the other ACHs recommends bringing valuable insight on challenges, concerns, or ideas for those roles or how ACHs may align. Along with a light on conversations over hesitations, challenges, and strengths from other ACHs.</p>	



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<p>Executive Director Update (Cont.)</p>	<p>Nichole Peppers mentioned that the two primary focuses are Populations of Emphasis and the Community Hub.</p> <p>Populations of Emphasis will dictate funding for ACHs, so it's very important that they align. Negotiations are key and recognizing that what works for a larger region may not work for a smaller region. HCA will have final decision over this focus.</p> <p>Andrea Pruett brought up the importance of diversifying at the executive level on who's participating within those dialogues. Example Maternal and Maternal Child Health Block Grant is undergoing change management conversations over the utilization of those funds. Those conversations touch every jurisdiction within the state and there is an opportunity to empower the request and increase changes of getting the waiver application approved. Overall, there are groups that should be collaborating that are not and the need to diversify that process is very apparent.</p> <p>What does the process look like past the public comment and how will the Populations of Emphasis be measured by CMS to determine approval of a waiver application? Andrea Pruett further brought up that at a policy level she's interested in HCA's turnover hold more of a critical thinking capacity to crosscut across organizations who are already providing these services within the field and have space for those fundings.</p> <p>Nichole Peppers touched on the Community Hub model under the second waiver, which SWACH is directly negotiating. Very important due to having a strong community hub model in Southwest Washington.</p>	



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Executive Director Priorities and Goals Presentation	<p>In order to develop a sense of what is possible for the year 2022 it's important for SWACH to understand current responsibilities, level of engagement that exists to support these responsibilities, and level of resources available.</p> <p>An important part of SWACH's Vision Statement is the collective reflective impact - using learnings together to support SWACH's future as an impactful leader in centering social determinants of health, equity needs, and community growth.</p> <p>SWACH's Vision: Alignment with Strategic Aim Vision and centering staff and community voice with an equity decision making framework, 2022 will be a year of continued evolution for the organization. SWACH will prioritize work which contributes to meaningful change in the health and wellness and advances equity of Southwest Washington residents. Using important information learned this past year, SWACH will continue to reflect upon its impact in our region and strive to grow and change to carry out its full responsibility as an Accountable Community of Health.</p> <p><u>Strategic Aim Vision</u></p> <p>In two years, SWACH is a learning organization where challenging the status quo is an invitation to grow and change together and a demonstration of our commitment to being an anti-racist organization. As a leader in equitable practices and a trusted community partner, SWACH is a catalyst for systems change that results in equitable communities. SWACH values community members' voices and experiences: listening informs our actions. (Published 2021)</p> <p><u>Nichole Pepper's Priority Areas</u></p> <p>Will be used as a guidepost for 2022 and leave room for better understanding on how to stay connected to the 'why' behind our work.</p> <p>Priority 1: Impact Funding</p> <p>SWACH will contribute to, organize and invest its entrusted resources to advance whole-person health, systems change and community wellness. Using an equity framework and including community voice, SWACH will fund community impact projects and care coordination expansion to benefit the region.</p>	



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Executive Director Priorities and Goals Presentation (Cont.)	<p>Priority 2: Innovative and Responsive Programs</p> <p>The pandemic impacts every sector of our region. We recognize the likeliness that Covid-19 response work is long lasting and will require creative and responsive approaches to support our region’s diverse communities. SWACH will centralize critical response, vaccine engagement and care coordination efforts in our shared work.</p> <p>2022 is a bridge year for the Medicaid Transformation Project waiver. SWACH will hold itself to high standards and prepare our programs along with staff and Board of Trustees for upcoming changes as Accountable Communities of Health enter into a second MTP waiver. The Executive Director will proactively plan as we are able to and be an active participant in the waiver application process with the other ACHs.</p> <p>Priority 3: Staff Health and Wellness</p> <p>Executive Director will lead work culture that contributes to positive relationships and healthy work environment. SWACH recognizes that healthy internal dynamics positively contribute to staff-board relationships, community power building opportunities and the trust that community holds in SWACH.</p> <p>Priority 4: Equity, Diversity and Inclusion</p> <p>Equity and Inclusion will be central and prioritized in all levels of SWACH with collective shared vision. This will include decision making, program and committee work, Board of Trustees representation, staff recruitment and retention and accountability for past harms done. SWACH’s Executive Director will lead with an equity lens and continuously center knowledge shared by Communities of Color regarding the critical understanding of racial justice in equity work.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
<p>Executive Director Priorities and Goals Presentation (Cont.)</p>	<p><u>Executive Director Goals for 2022</u></p> <p>Impact Funding</p> <ol style="list-style-type: none">1. Successfully contract with regional partners to invest \$6million of funding resources to promote projects that promote community impact and care coordination. New and returning partners funded through impact funding will represent the diverse make-up of SW WA region.2. Measure and demonstrate impact of funding through corresponding KPIs and communicate to community and partners about funding impact. This goal will include monthly support to programs and a mid and end report to BoT.3. Facilitate CORE contract this year to promote impact analysis in Partner Surveys and Workforce Interviews. ED will also lead CORE efforts in Partner Reporting. This goal will produce materials that will be shared with community via the website.4. Focus strategic efforts to promote increased communication regarding SWACH’s funding resources. This goal will include an annual report and bi-monthly updates in our newsletter focusing on investment and resource efforts. <p>Innovative and Responsive Programs</p> <ol style="list-style-type: none">1. ED will represent SWACH and demonstrate success of our unique programming across the Accountable Communities of Health collaborative, with stakeholders and potential funders in efforts to contribute to vision alignment during the MTP waiver application period.2. Building from foundational Covid-19 response program and vaccine engagement program, SWACH will continue CareConnect WA and HRSA MCAW programming. ED will leverage existing funding opportunities to strengthen programs as well as seek new funding to sustain efforts when current funding year ends in June/July 2022. ED will seek and use guidance from community partners in these efforts.	



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Executive Director Priorities and Goals Presentation (Cont.)	<p>Innovative and Responsive Programs (Cont.)</p> <p>3. Guided by community voice and invested partners, legacy programs including Healthy Living Collaborative and CHAPS will have meaningful communication and recognition given. Invested partners will help ED determine how to implement recommended changes that fully reflect the value and contributions made both to SWACH and the larger community by these programs. This goal will produce a communication plan by mid-2022 and ED will support with action between mid and end 2022.</p> <p>Staff Health and Wellness</p> <p>1. ED will update SWACH policy and practices to promote a culture of inclusivity and critically examine how current practices may not promote equity. This goal will include Employee Handbook update, Compensation Analysis implementation and Living Wage Philosophy.</p> <p>2. ED will be responsible for promoting a culture of Staff involvement and feedback into decision-making practices as available. This goal will produce a staff reviewed and agreed upon equity decision making matrix.</p> <p>3. A day-long staff retreat will be held for staff. This goal will produce a successful team building opportunity, and include active staff work around advancing priority and celebrate successes together. This goal will also include a report out to the Board of Trustees to update and share after the retreat.</p> <p>Equity, Diversity and Inclusion</p> <p>1. ED will ensure the next Director of Equity and Engagement is hired. This goal will include supporting a staff involved hiring process from start to finish. ED will seek and use DEI consultation to fully incorporate DEI lens in recruitment, hiring and onboarding process with SWACH.</p> <p>2. Ensure Racial Justice plan work is lead with accountability, engagement and strategy. This goal will produce a plan of engagement, progress to achieving named outcomes and mid and end report to the Board documenting progress and outcomes.</p>	



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Executive Director Priorities and Goals Presentation (Cont.)	<p>Equity, Diversity and Inclusion (Cont.)</p> <p>3. ED will ensure implementation of Board of Trustees Committees are supported and successful. RHIP, Community Voice and Equity committee and HealthConnect Advisory Council with consideration of how to drive community engagement to advance equity and whole-person health outcomes. This goal will include working with Committee members and staff to ensure a charter is completed, goals are defined for each, and progress is supported by the ED.</p>	
Racial Justice Plan Update	<p>Nichole Peppers went over the two-year (2022 to 2024) Racial Justice Plan priorities. These were created with staff and community voice feedback. Priorities were submitted to the Board to finalize and voted in December 2021.</p> <p><u>Priorities</u></p> <ul style="list-style-type: none">• Transforming within: Invest in a culture of learning and growth• Transforming together: Align community, staff and board• Transforming outcomes: Center community voices in decision- & policy-making• Transforming outcomes: Invest in communities with most need• Transforming policies & systems: Culture of accountability & psychological safety <p>Two-year plan is available for anyone to review - Please reach out to Janet Sanchez.</p>	
Committee Updates	<p>Dawn Tolotti went over each committee structure.</p> <p>Executive Committee</p> <ul style="list-style-type: none">- Meets monthly- No Need to change structure <p>Recruitment and Nominations</p> <ul style="list-style-type: none">- Typically Meets monthly - May become an ad hoc committee- Dawn Tolotti has taken over as Chair (Previously chaired by Kriby Richards)- Andy Tucker has joined the committee as Board Member and Connie Mom-Chhing will continue as a non-board member- Recruitment needed	



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Committee Updates (Cont.)	<p>Finance</p> <ul style="list-style-type: none">- Meets monthly- Chaired by Kevin Witte, Board Treasurer- Sarah Brewer is a committee Board Member- Staffed by SWACH's Finance Director and Executive Director <p>RHIP Council</p> <ul style="list-style-type: none">- Meets bi-monthly Treasurer- Co-Chaired by Andy Tucker; Board Secretary- Matania Osborn is a committee Board Member- Made up of community members/partners- History: A group that came together to help identify the priorities under the Medication Transformation Project.- Funding strategies were developed with RHIP Council <p>Policy Committee</p> <ul style="list-style-type: none">- Meets monthly- Co-Chaired by Karyn Kameroff; Board Member- Made up of community members/partners- Board member participation is encouraged <p>Equity and Community Voice</p> <ul style="list-style-type: none">- Newer committee- Outreach and recruitment have occurred- Meeting time needs to be established- Charter needs to be established- Chaired by Andrea Pruet- Worku Negussie and Quinton Harold are committee Board Members <p>Health Connect Advisory Committee</p> <ul style="list-style-type: none">- New committee- Meets 3 times a year / Frist meeting set for DY 6 Q1- Voted by the Board during December 2021 BOT meeting- Sashila Mistiuk was transferred Nichole Peppers duties- Board Member recruitment encouraged	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Department Reports	<p><u>Communications - Website Redesign</u></p> <p>Ryan Carrillo, SWACH Communication Manager went over the website redesign project. A website redesigns can be lengthy process since there is so much behind-the-scenes work. Once that work is completed the site will look more polish, new, and provide a better user experience.</p> <p>Overview of the Project:</p> <ul style="list-style-type: none">- Why Redesign?- What will the new site accomplish?- Phases- Mock-Up <p>Why Redesign</p> <ul style="list-style-type: none">• Content audit was completed by Ryan Carrillo• A content audit is a deep dive (page by page) of the site, which revealed that content isn't as effective as it could be• Missing certain audience considerations - Need to identify a target• Lacking defined purpose and reasons to return - Ryan plans to provide a reason for audiences to come back and visit the site regularly• Content is often written at high reading levels, making it difficult for some audiences to understand <p>These issues present barriers for community engagement through our website.</p> <p>What Will the New Site Accomplish?</p> <ul style="list-style-type: none">• Technical improvements (switching platforms - Moving to Square Space, which will be more user friendly)<ul style="list-style-type: none">• More plug-ins, in-house design will be easier to maintain, includes support, etc.• Branding improvements<ul style="list-style-type: none">• Messaging and visuals that will raise brand awareness• Better alignment of best practices. A website hard reset will allow processes to be built to ensure content is current• Audience engagement - Will be able to present relevant content.• Accuracy - Program information update needed• Accessibility and Comprehension - ensure we're in line with ADA standards• Purpose - Give people a reason to come back	



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Department Reports (Cont.)	<p data-bbox="516 219 1104 251"><u>Communications - Website Redesign (Cont.)</u></p> <p data-bbox="516 289 611 321">Phases</p> <p data-bbox="516 326 1598 602">The process is broken into three (3) overarching phases: Planning, Building, and Reviewing on ongoing analysis. During the planning phase, Ryan was working with SWACH team members to gain a better understanding on who relies on our website. Currenting in the building phase with a planned website launch for May 2022. Reviewing on ongoing analysis is an important phase. Once site launches SWACH staff, BOT, and different committee members will be able to provide feedback. New site will also include a built-in form to gather user feedback, site problems, and recommendations. This will help increase community engagement.</p> <p data-bbox="516 646 600 678">Steps:</p> <ul data-bbox="562 683 1094 1040" style="list-style-type: none">• Planning• Audit and Preliminary Evaluation• Audiences and User Experience• Strategy and Messaging• Content Needs• Wireframing• Migration and Building New Content• Launch• Stakeholder Review• Ongoing Analysis and Improvement <p data-bbox="516 1081 638 1114">Mock-Up</p> <p data-bbox="516 1118 789 1151">Significant Changes:</p> <ul data-bbox="657 1192 1014 1395" style="list-style-type: none">• Cleaning up navigation• Scrolling banner• Larger imagery• More iconography• Better brand cohesion• Audience focused	



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Department Reports (Cont.)	<p><u>Equity & Collaborative Impact: 2022 Projects</u></p> <p>Ami Hanna; SWACH’s Collaborative Impact Project Manager, presented on Equity and Collaborative Impact 2022 projects. The three current projects are:</p> <ul style="list-style-type: none">• HB 1504• Naloxone Vending Machines• Trueblood <p>HB 1504 - A piece of legislature that recently passed.</p> <p><u>Aim</u> Increase access to and speed licensure of mental health professionals and substance use disorder professionals in underserved areas of WA.</p> <ul style="list-style-type: none">- Focus on rural areas that have a challenging time retaining service providers <p><u>Awarded</u> \$334,000 over a two-year contract from HCA</p> <ul style="list-style-type: none">- In partnership with Cascade Pacific Action Alliance, North Sound ACH, and Lifeline Connections (regional partner) <p><u>Goals</u></p> <ul style="list-style-type: none">• Fund a full-time supervisor for trainees• Develop tele-supervision processes for trainees• Track & report on licensure progress for funded staff <p>Naloxone Vending Machines - Providing key access within Southwest Washington</p> <p><u>Aim</u> Provide innovative pathway to increase access to naloxone and prevent overdose deaths.</p> <ul style="list-style-type: none">- Pilot program <p><u>Awarded</u> \$162,000 over one- year contract from Beacon Health Options</p> <ul style="list-style-type: none">- Opportunity to extend program based on successes	



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<p>Department Reports (Cont.)</p>	<p>Naloxone Vending Machines (Cont.)</p> <p><u>Goals</u></p> <ul style="list-style-type: none"> • Provide access to Naloxone without provider visit • Reduce social stigma barrier • Measure impact of machines on overdose deaths in SW WA <p>Funding will place five (5) vending machines across the SWACH region. Along with a one-year supply of Naloxone, which will include monthly restocking and machine maintenance. Each machine will be attached to a volunteering data collect & evaluation process. Those using the machine can answer surveys to provide more information as to why.</p> <p>Vending Machines placed at:</p> <table border="1" data-bbox="516 755 1562 943"> <thead> <tr> <th>Clark County</th> <th>Skamania County</th> <th>Klickitat County</th> </tr> </thead> <tbody> <tr> <td>Clark County Public Health</td> <td>Skamania County Community Health</td> <td>Klickitat Valley Health</td> </tr> <tr> <td>Lifeline Connections</td> <td></td> <td></td> </tr> <tr> <td>XChange Recovery</td> <td></td> <td></td> </tr> </tbody> </table> <p>Trueblood</p> <p><u>Aim</u> Improve services and decrease wait times for individuals with mental health conditions who are deemed incompetent to stand trial when charged with a crime & support SWACH's opioid crisis response work.</p> <p><u>Awarded</u> \$75,000 over one-year from HCA; contracted since 2020.</p>	Clark County	Skamania County	Klickitat County	Clark County Public Health	Skamania County Community Health	Klickitat Valley Health	Lifeline Connections			XChange Recovery			
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Department Reports (Cont.)	<p><u>Goals</u></p> <ul style="list-style-type: none">• Improve care options and experience with justice system for Trueblood clients.• Foster collaboration and communication between Trueblood Taskforce members.• Provide prevention services to decrease the overall number of individuals needing competency evaluation and restoration services. <p><u>Overview of the Trueblood Case</u></p> <ul style="list-style-type: none">• Named after attorney Cassie Trueblood acting on behalf of plaintiff• Class Members: individuals detained in city and county jails awaiting competency services• Challenged unconstitutional delays in competency evaluation and restoration• State agreed to provide services to aid current class members and reduce the number of people who become class members. <p><u>Phased Implementation</u></p> <ul style="list-style-type: none">• Phase One (2019-2021): Southwest, Spokane, and Pierce Regions• Phase Two (2021-2023): King• Phase Three (2023-2025): TBD• Regional implementation includes:<ul style="list-style-type: none">– Competency Evaluation– Competency Restoration– Crisis Triage and Diversion Supports (upstream support)– Education and Training– Workforce Development <p><u>Regional Partners:</u></p> <ul style="list-style-type: none">• Beacon Health Options• Columbia River Mental Health Services• SeaMar CHC• DSHS• Lifeline Connections	



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Department Reports (Cont.)	<p>Trueblood (Cont.)</p> <p><u>SWACH's Role</u> We offer facilitation of the two required meeting for Trueblood participants</p> <ul style="list-style-type: none">- Trueblood Collaboration Taskforce of SW WA meeting (Monthly meeting)- Trueblood Forensic Service Providers Meeting (Monthly meeting)- Quarterly training for participants. February's training was recovery in behavioral health settings/using person-first language (CVAB)- SWACH is responsible for the Quarterly reporting to HCA <p><u>HealthConnect</u></p> <p>Eric McNair Scott; SWACH's Director of Community & Clinical Linkages, Sashila Mistiuk; SWACH's HealthConnect Network Manager, and Michelle Ahmed; SWACH's HealthConnect Hub Manager presented on the HealthConnect Hub and Community-Based Care Coordinator work.</p> <p>Michelle Ahmed has led this work from the start of HealthConnect's first care coordination program, Pathways, in March 2019. Leads operations for HealthConnect and oversees the integration of multiple community-based care coordination programs</p> <ul style="list-style-type: none">- Community Paramedicine program- Area Agency for Aging and Disabilities Health Homes- Humana Care Coordination Programs- Chronic Disease and Chronic Pain self-management programs- Partnership with DOH's Care Connect WA program for COVID response. <p>Sashila Mistiuk</p> <ul style="list-style-type: none">- New HealthConnect Networks Manager- Brings deep experience in community health, equity, and quality improvement- Plays a key role in developing and supporting the expansion including development of the HealthConnect Advisory Council	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Department Reports (Cont.)	<p><u>HealthConnect (Cont.)</u></p> <p>Foundational elements that support SWACH and HealthConnect’s goals to align communities, advance health, and equity, and strengthen partnerships for change. The five (5) foundational elements that are the drivers for these goals and are also the framework for measuring our key performance indicators are the following:</p> <ul style="list-style-type: none">• Community Engagement and Power Building• HealthConnect’s Coordinated Service Model• HealthConnect’s Data and Program infrastructure• Support and Development of the community-based workforce• Community investment and sustainability <p><u>HealthConnect Advisory Council</u></p> <p>Primary focus of work is the development and supportive leadership of the HealthConnect Advisory Council. This is a cornerstone for the community engagement and community power building work of the HealthConnect Hub.</p> <p>HealthConnect Hub is accountable to the community and is successful in the HealthConnect infrastructure and partnerships addressing needs that are identified and prioritized by the communities supported.</p> <p>Primary goal for the HealthConnect Advisory Council is to provide feedback and guidance in support of quality operations of the HealthConnect Hub and the programs operated as part of the network. This approach will provide meaningful opportunities to give feedback to HealthConnect about its system and program models. The advisory council also provides a deeper understanding of community strengths, needs and opportunities for improvement through HealthConnect’s community accountable data platform and reporting of whole person care impacts and outcomes.</p> <p>HealthConnect advisory council members will be invited to participate in a committee that reviews applications and provides guidance on selection of new agency partnerships.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Department Reports (Cont.)	<p><u>HealthConnect (Cont.)</u></p> <p>The HC Advisory council will also focus on other issues such as care coordination performance, analyzing for gaps in service delivery, HealthConnect Key Performance Indicators (KPIs), opportunities for improvement, and solutions to barriers for improvement, and continued support and development of the regional community-based workforce.</p> <p>Actively recruiting for the HealthConnect Advisory council. Outreach and recruitment have focused on equity and de-centralizing HealthConnect by recruiting participants from groups and agencies who do not regularly engage in existing councils.</p> <p>HealthConnect Advisory Council made up of 11 members</p> <ul style="list-style-type: none">- Dr. Adriana Linares joins as Board Member <p><u>Omicron Surge</u></p> <p>Last two months of COVID have been very intense. The surge has roughly quadrupled the number of referrals coming into HealthConnect from public health for people who have COVID and who are requesting immediate food and financial support to quarantine and isolate at home.</p> <p>HealthConnect received referrals from public health contact tracers or case investigators into HealthConnect as they identify community members who need support from the Care Connect WA program. Assigned referrals to HealthConnect care coordinators based on language, geography, and caseload capacity, and the HealthConnect CHW then follows up and connects to the community members to address immediate needs and, potentially, provide longer term support.</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Department Reports (Cont.)	<p><u>Omicron Surge (Cont.)</u></p> <p>During the surge, Care Connect WA was overwhelmed across the state. CBWs did not have capacity to provide COVID positive community members with all the support the program typically offered. With the steep rise in referrals DOH suspended financial supports for community members and prioritized immediate food needs. At the height of the surge HealthConnect was receiving an average of 30 referrals for food support a day and we have supported 735 food orders in the last two and a half months. Total investment in fresh food and groceries for community members since December 2021 has been \$200,000.</p> <p>The aim of HealthConnect’s coordination and integration of multiple care programs is to assist community members to connect to support through a no wrong door approach. HealthConnect connects across programs, partners and services and our work with Care Connect WA is a good example of this.</p> <p>Ongoing needs after the COVID quarantine and isolation period included employment and transportation support, food insecurity, housing insecurity, access to physical and behavioral health services, and others. HealthConnect’s coordinated service model and data and program infrastructure, anchored by a trusted community-based workforce, supported referrals to longer term HealthConnect care coordination programs such as Pathways or Access to Health.</p> <p><u>HealthConnect Integrated Partners</u></p> <p>HealthConnect is contracted with seven agencies and supports a diverse cohort of community health workers delivering the Care Connect program.</p> <p><u>Klickitat County</u> WAGAP</p> <p><u>Skamania County</u> - Skamania County Community Health</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Department Reports (Cont.)	<p><u>HealthConnect Integrated Partners (Cont.)</u></p> <p><u>Clark County</u></p> <ul style="list-style-type: none">- Share- Lutheran Community Services- YWCA- SeaMar,- Clark Cowlitz Fire and Rescue - Community Paramedicine program <p><u>HealthConnect Pathways</u></p> <p>Michelle Ahmed working with CCS, our technology vendor, to update:</p> <ul style="list-style-type: none">- HealthConnect Pathways model to streamline assessment- Updating and clarifying demographic information captured in the profile- Simplify process around documentation of social service referrals- Medical referrals- Education- Updates are planned to be completed by March 28th <p>Fall of 2021 the SWACH BOT approved the HealthConnect Sustainability model which reframed contracting for HealthConnect Pathways partners. The HealthConnect Sustainability model marries the two approaches in a hybrid framework that provides some FTE funding for paying CBW's and allows for OBP contracting to come alongside the FTE funding.</p> <p><u>RFP - Request for Proposal Applications</u></p> <p>HealthConnect is moving forward with RFPs to bring in new partner agencies as HealthConnect integrated partners. The RFP application posted on the SWACH website and applications are due by the end of February 2022.</p> <p>Priority populations for the RFP align with HealthConnect's equity lens and were reaffirmed by an independent evaluation of HealthConnect data by the Center for Outcomes Research and Education (CORE).</p>	



TOPIC	DISCUSSION (HIGHLIGHTS)	MOTION / ACTION
Department Reports (Cont.)	<p><u>RFP - Request for Proposal Applications (Cont.)</u></p> <p><u>Priority Populations for HealthConnect Expansion Partnerships</u></p> <ul style="list-style-type: none">• Systematically marginalized and/or historically oppressed racial and ethnic groups• Individuals experiencing houselessness and housing instability• Individuals with behavioral health conditions, particularly substance use disorder (SUD)• Individuals with complex and/or intersecting physical and behavioral health conditions• Rural equity: Individuals with support needs living in rural areas	
Public Comments	<p>Public comments went into effect at 11:01am</p> <ul style="list-style-type: none">• There were no questions or comments from the public.	
Adjourn	<p>Dawn Tolotti adjourned the public meeting and announced the Board would reconvene in Executive Session at 11:03am.</p>	